

CORNERSTONE

H O U S E C A L L S

Welcome to Cornerstone House Calls!

As our patient, you will soon experience what everyone has been talking about...modern medicine in the comfort and convenience of your home. Cornerstone House Calls is a medical practice composed of highly trained and compassionate practitioners that specialize in treating patients in their home setting. Our practitioners and their experienced staff are all available in helping to care for the patient's needs.

Our practitioners provide most levels of medical care, from regular exams to complex treatment plans, all in the comfort of your home.. If a patient should need hospitalization, Cornerstone House Calls can coordinate the admission process with the hospital of the patient's choice. Upon discharge, Cornerstone House Calls will coordinate a visit to help transition the patient back in the home.

Our doctors, practitioners, nurses, medical assistants and experienced office staff aim to provide personal service that treats every patient with respect and dignity. We thank you for allowing Cornerstone House Calls to be your primary care doctor.

Things you should know...(Save this for future reference)

SCHEDULING

- The practitioners will visit you on a regular basis, as often as you need (or is medically necessary).
- We will attempt to make a housecall within 24 to 48 hours of a request from the patient, family or nurse.
- The scheduling department will call and remind you 24 hours before each visit.
- Your visit will be scheduled between the hours of 9 am to 5 pm.
- No exact time can be given because of factors such as traffic and the length of other patients' visits.
- If you have been in the hospital, contact CORNERSTONE HOUSE CALLS the day you are discharged for continuing care.

SUPPORT SERVICES

- Medication refills can be handled over the phone by contacting your CORNERSTONE HOUSE CALLS office.
- Home Care nurses can speak with our staff Monday through Friday, 8:30 am to 5 pm
- After 5 pm, our on-call service is available to triage your call.
- CORNERSTONE HOUSE CALLS does not make emergency visits. In an emergency, call 911 or go to the hospital. If you are admitted, contact CORNERSTONE HOUSE CALLS so that we can provide the hospital with necessary information.

BEFORE EVERY DOCTOR VISIT

- If you have a caretaker, please have that person with you when the doctor arrives.
- Gather all your medication bottles for the doctor's review. Place them near your chair or bed.
- If you are being seen by nurses or other home health care providers, gather any papers they have left for the doctor's review.

*If you ever have any questions or concerns about our service, please call our office.
We want to do everything we can to help you!*